



# HealthClaimsXG

Industry-leading auto-adjudication, efficiency and regulatory compliance

## About basys

*Since 1977, basys has specialized in benefits administration software for the Taft-Hartley community, providing integrated technology solutions that help trust fund offices, national multiemployer plans and third party administrators accurately and efficiently serve millions of members across the US and Canada. Basys software suites, web-based portals and hosting services deliver cost-effective and reliable health and pension benefits processing, fund office administration, reporting and member service on a platform built for data security, regulatory compliance and a lower total cost of ownership.*

**F**or multiemployer benefits administrators challenged by the ever-changing regulatory landscape, increasingly complex health plan design, heightened concerns about data security, and the ongoing drive to improve efficiency, basys presents **HealthClaimsXG**, Taft-Hartley's most powerful, versatile claims administration system.

A complete solution for today's health benefits administrators, **HealthClaimsXG** supports the management of self-insured, PPO, HMO and Medicare Supplement plans, as well as Dental, Vision and Disability claims, and provides optimal auto-adjudication that YOU control based on your organization's needs.

**HealthClaimsXG** is fully compliant with HIPAA 5010 and ICD10, and seamlessly enables smooth processing of EDI 835 and 837 files with trading partners.

## Advanced Navigation Tools

The modern **HealthClaims** interface helps operators quickly navigate to the screens they need to process each claim, increasing payment accuracy and reducing costly human errors. The basys *Claims Navigator* immediately identifies processing issues

for the operator to resolve, while data-rich demographic screens put supporting member and provider info and related correspondence and images quickly at hand. With one click, operators can pop open a detailed *Claim Snapshot* screen to review patient, provider and plan specifics to speed claim processing.

## Boost Auto-Adjudication

Basys customers routinely achieve the industry's best first-pass rates thanks to our advanced Auto Adjudication Engine, which lets you process high volumes of claims without manual intervention. And **HealthClaimsXG** is built on the industry's most secure and advanced technology platform, with built-in HIPAA safeguards and encryption for data at rest and in transit.



Product Features	Value and Benefit
<b>Rules-based Auto Adjudication &amp; Workflow</b> Configure your system according to your needs: <ul style="list-style-type: none"> <li>◆ Benefit Code Setup</li> <li>◆ Setup operator rules for Pends and Audits</li> </ul>	Your rules control how much or how little you want to auto-adjudicate.
<b>Advanced Architecture</b> <b>HealthClaimsXGv2.0</b> is built on a proven technology stack for fast processing and rock solid reliability. <ul style="list-style-type: none"> <li>◆ Intelligence built into the software helps operators make quick, accurate, smart edits to speed claims processing.</li> <li>◆ Scalable design to handle large volumes of Electronic claims.</li> <li>◆ Basys-specific vendor integrations for UCR data, prospective pricing, Interactive Voice Response (IVR), electronic EOB and check printing and more.</li> </ul>	A better user experience means more productive, satisfied employees and improved member service.  Free your staff to do more of what you do best – benefit your members!
<b>Modern User Interface</b> <ul style="list-style-type: none"> <li>◆ Rich data displays, enhanced keyboard shortcuts, etc. offer the best and most effective user experience for claims processors.</li> <li>◆ Separate manual entry screens for Professional, Institutional &amp; Dental.</li> <li>◆ More data in a single view using Viewports and Workspaces eliminates the need to navigate through many layers and screens.</li> <li>◆ Star Menu search bar puts information and action options one click away.</li> </ul>	The latest technology and design helps us create the best experience for claims operators and member services staff.
<b>Regulatory Compliance and JAA Expertise</b> <ul style="list-style-type: none"> <li>◆ <b>HealthClaimsXG</b> seamlessly processes both ICD-9 and ICD-10 claims.</li> <li>◆ Supports HIPAA, ERISA and EFT/ERA for CAQH CORE Phase III.</li> <li>◆ Process pre-priced claims from your JAA trading partners.</li> <li>◆ Automatically send and receive Electronic Data Interchange (EDI) 836 and 837 files securely with built-in support for major Joint Administration partners like Blue Cross Blue Shield of IL, Anthem, United Healthcare, etc.</li> </ul>	Basys regulatory analysts monitor the ever-changing regulatory environment and trading partner changes, keeping you informed of new rules that may affect you or require enhancements to your basys system.
<b>Supports Consumer Driven Health plans</b> CDH Plans allow members (participants) to use a health reimbursement account to pay health care expenses directly, while a high-deductible health coverage plan protects the participant from catastrophic medical expenses. <ul style="list-style-type: none"> <li>◆ Health Reimbursement Account (HRA) administration</li> <li>◆ Flexible Spending Account (FSA) administration</li> <li>◆ Health Savings Account (HSA) administration</li> </ul>	Consumer Driven Health Plans have shown to be effective in controlling healthcare costs and providing better outcomes for members.