Benefit from Advanced Claims Administration

basys Health Claims Administration


Improve the accuracy of claims processing. Administer your benefits more efficiently. And increase member satisfaction. With the basys Health Claims Administration solution, you control your rules, and everyone benefits. Since our solution is built on your rules, you’ll enjoy fast, highly accurate claims processing, with the highest auto-adjudication rates possible. You can streamline your business processes while remaining compliant with changing regulations – and keep full control over your auto-adjudication, claim audits, reports and statements. And you’ll gain access to industry leading pricing methods. With basys, you can:

- Handle all aspects of health plan administration, such as eligibility, regulatory compliance, correspondence, member services, referrals and authorizations, Medicare secondary payer regulations (MSP), coordination of benefits (COB), subrogation tracking, provider tracking, IRS processing and more.
- Simplify the administration of complex benefits, such as health reimbursement accounts (HRAs), health savings accounts (HSAs), flexible spending accounts (FSAs) and care management, in addition to the heart of your business, medical, dental, vision and Rx claims integration.
- Pay claims accurately, using our highly efficient auto-adjudication and powerful technology automation for claim editing, Usual and Customary (UCR) fee schedules, joint administration, pre-payment audit functions, fraud and overpayment protection.

Better Access for Your Members and Administrators

It’s not just our technology and our Taft-Hartley expertise that make our Health Claims Administration Software superior. It’s the way we help you improve service to your members. Our powerful health-claims technology supports multiple claim types on a single, easy-to-use platform. When serving your members, you’ll have easy access to a complete view of their information, with automated features for correspondence, comments and attachments: features that free up your operators to focus on members’ needs. Your members will also benefit from our web-based self-service tools. Members can enjoy secure access to their benefit information at their convenience – anytime, anywhere – while your staff is free to concentrate on other tasks. With better access, members will be able to:

- Make more informed decisions about their benefit plans
- Better understand their benefit options
- Update their personal information
- Communicate better with your fund office

“Our organization migrated to basys from completely ‘homegrown’ software. Now we have the best of both worlds. With the flexibility of the basys software, we still control our own destiny, plus we have the added comfort of the basys safety-net of support.”

– Candice Starke, National Organization of Industrial Trade Unions
**About basys**

Since its inception in 1977, basys has helped benefit plans work harder, smarter and more efficiently, so that everyone benefits. We are a leading Taft-Hartley expert and technology provider of advanced benefits administration solutions that give plan administrators and participants more control and better access to plan information.

From our automated office, health claims and retirement benefit administration technologies, to our self-service tools and professional consulting services, basys supports self-administered fund offices and third-party administrators in managing more than 2,500 benefit plans across the United States and Canada. To learn more, visit www.basys.com.

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**Enhanced Efficiencies and Productivity**

A basys Health Claims Administration system can transform your office into a streamlined, paperless operation. And we’ll do it according to your plan rules. We’ll automate your processes with HIPAA-compliant electronic data interchange (EDI) and Enterprise Content Management (ECM) workflow integration, using our powerful auto adjudication. You’ll be able to handle high claim volumes – in many cases without human intervention – ranging from determining eligibility, checking limits to calculating payment and COB. All steps are completed automatically from end to end.

And since the basys system is flexible and rules-based, you determine which claims require manual review, ensuring the highest levels of accuracy and productivity. We can also drastically improve routing with our eFlow®, our productivity workflow tool, which automatically routes electronic jobs, such as HCFAs, UBs and W-9s to the correct staff members, enabling you to:

- Eliminate lost or destroyed paperwork
- Speed up turnaround times and ensure work completion
- Cut the administrative costs of manual processing

Here again, you set the rules – and the exceptions. You determine how work flows, when the system should create a job, to whom the job is routed, and when it should move on to the next person. You determine when your staff should be alerted to intervene, and why. You can automatically archive completed jobs. You can even configure your system to accept paper claims and/or a scanned paper claim.

**Greater Insight, Control and Flexibility**

The right information, at the right time, can help you improve service to your members, provide trustees with vital plan information, reduce errors and cut fraud. At basys, our flexible reporting and data analysis tools help you do just that.

As a leading provider of health claims administration solutions, we know how to identify opportunities from your data and business processes. Our powerful automated health claims administration software, multi-dimensional dashboards and data extraction tools give you the information you need to run smarter, faster and more economically.

**The basys Advantage**

You won’t find anyone who knows – and meets – your needs better than basys. Because with every basys solution, you’ll benefit with more than 35 years of automation and Taft-Hartley experience – plus a proven infrastructure and a strong track record of successful implementations.

Remember, a basys solution is always about your needs. We’ll set up an on-site enterprise platform, or we’ll host your solution at our secure data center, whichever you prefer. We’ll provide a proven claims foundation that’s configured to your rules, and gets you up and running quickly. We incorporate a flexible system that makes it easy to add new business lines and respond to changes in your business, and the regulations that affect it. And you’ll be able to make those changes without expensive custom programming.

Client after client has told us: it’s the flexibility and ease of our systems that make them glad they selected basys. That’s why we serve such a diverse variety of third-party administrator (TPA) clients. You simply won’t find a system that’s easier to configure and adjust to your changing needs.

**Call basys and everyone benefits.**

You’ll enjoy greater speed, economy and flexibility. Your members will enjoy better service. And you’ll see why so many leading self-administered fund offices and third-party administrators (TPAs) across the U.S. and Canada have turned to basys. Since 1977, we’ve provided solutions where everyone benefits. Call us and see how you can, too.